

GENERAL TERMS AND CONDITIONS –REGULATIONS



1. From the moment of the student's enrollment, these general terms and conditions are applicable
2. The due date of the payment is 7 days before the first lesson starts
3. Students can cancel or postpone certain lessons if they notify Let's go Dutch, by email (info@lets-go-dutch.nl) or via phone (call/text message), no later than two days before the actual day of the lesson before 3.00 pm. Lessons cancelled on the same day will count as a given lesson. Let's go Dutch will plan lessons immediately after the registration is done and will actively make sure that all lessons of a student are taken. However, it's also the students/company's responsibility to make sure that they will use all their lessons.
4. After registration/payment is done, the lessons cannot be reimbursed. If the student decides to interrupt the course, that's his or her own decision. There will be no refund. *The lessons will take according to schedule and postponing lessons will be brought to the minimum.* Let's go Dutch will decide what the best learning environment will be for an individual student of group. That's why, in the best interest of the student, the max. students in a group is 8 pers.
5. Each session will be at least 120 minutes and will cover at least 2 lessons modules, including a 10 minute break. This system allows for better scheduling and lesson trajectory setting purposes.
6. All complaints can be send in writing to info@lets-go-dutch.nl Within 1 week, the complaint will be taken care off. All complaints will be dealt with in a confidential manner.
7. With permission of the student, photo's or videos will be taken during class or an outdoor activity, for promotional purposes.